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IN THE U.S. PATENT AND TRADEMARK OFFICE

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OFFICE OF PETITIONS

Appn. No.: 09/591,147
Applicant: Carol Ann Trufant
Filing Date: June 9, 2000
Title: Intergroup Working Model for Social Conflict Resolution

TC/A.U.: 3712
Examiner: Dimitry Suhol

Docket No.: TRU1084U

Mailed: February 27, 2004

AMENDMENT A

Commissioner of Patents
PO Box 1450
Arlington, VA 22313-1450

Sir:

In response to the Office Action mailed December 16, 2002, please amend the above-identified application as follows:

Amendments to the Specification: Significant changes were made throughout the specification. A substitute specification and marked-up copy of the specification showing the changes are enclosed herewith.

Amendments to the Abstract: begin on page 2 of this paper.

Amendments to the Claims: a full listing of the claims begins on page 3 of this paper.

Amendments to the Drawings: none.

Remarks/Conclusion: begin on page 7 of this paper.